

## What services do we want feedback about?

We collect feedback about all health and social care services, including:

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>GPs/doctors</li> <li>Hospitals</li> <li>Health clinics</li> <li>Pharmacies</li> <li>Opticians</li> <li>Nurses</li> <li>A&amp;E</li> <li>Ambulances</li> <li>Physiotherapists</li> <li>Care homes</li> <li>Social workers</li> </ul> | <ul style="list-style-type: none"> <li>Home care</li> <li>Mental health services</li> <li>Asthma clinics</li> <li>Ante-natal services</li> <li>Chiropodists</li> <li>Family planning clinics</li> <li>Breast cancer clinics</li> <li>Screening services</li> <li>Drug &amp; Alcohol services</li> <li>Dentists</li> </ul> |
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## Demographic questionnaire

Completing this questionnaire will help us to ensure that our services reach as many parts of the community as possible.

<b>Age</b> <input type="checkbox"/> Under 15 <input type="checkbox"/> 15-24 <input type="checkbox"/> 25-44 <input type="checkbox"/> 45-64 <input type="checkbox"/> 65-79 <input type="checkbox"/> 80 or over <input type="checkbox"/> Prefer not to say	<b>Disability</b> <input type="checkbox"/> Disabled <input type="checkbox"/> Not disabled <input type="checkbox"/> Prefer not to say <b>Carer</b> <input type="checkbox"/> I am a carer <input type="checkbox"/> I am not a carer <input type="checkbox"/> I prefer not to say	<b>Black or Black British</b> <input type="checkbox"/> Caribbean <input type="checkbox"/> African <input type="checkbox"/> Other black background <b>Asian or Asian British</b> <input type="checkbox"/> Indian <input type="checkbox"/> Pakistani <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Other Asian background <b>Dual Heritage</b> <input type="checkbox"/> White and Black Caribbean	<input type="checkbox"/> White and Black African <input type="checkbox"/> White and Asian <input type="checkbox"/> Other Dual Heritage <b>Traveller, Romany or English Gypsy</b> <input type="checkbox"/> Irish Traveller <input type="checkbox"/> Romany <input type="checkbox"/> English Gypsy <b>Chinese or other</b> <input type="checkbox"/> Chinese <input type="checkbox"/> Other
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*Thank you for completing this survey.*

Name:

Address:   
(If you would like a copy by post)

Email address:   
(If you would like a copy by email)

Please send this survey in the FREEPOST envelope provided (no stamp needed) or post it to: FREEPOST RSAC-KSRE-CZCE (no stamp required), Somerset LINK, 2, Bowden's Business Park, Hambridge, Taunton, TA10 0BP.

AFFIX GUMMED EDGE HERE.



Freepost RSAC-KSRE-CZCE  
 Somerset LINK  
 Unit 2  
 Bowden's Business Centre  
 Hambridge  
 Langport  
 Somerset  
 TA10 0BP



# Tell us your story

Patience and Public Feedback



We are collecting Somerset people's stories about using health and social care services. If you've experienced health services or social care recently, either as a patient yourself or as a carer or friend of someone else, please tell us how it was.

Together we can hold services to account and make sure that the people of Somerset receive the best health and social care services possible.

**To request a large print version please call 01458 250 674**



[www.somersetlink.org.uk](http://www.somersetlink.org.uk)

# Tell us your story



## What will we do with your story?

We will pass your story onto the people who run the services and we will ask for their feedback.

We may publish your story anonymously on the Patient Opinion website. This website tells patient stories, and asks for feedback from the people who run services.

## How can I find out what happened?

If you would like to know what feedback we received from your story, please tell us your name and address or email address. This information will be confidential, and will not be passed on with your story.

Please tell us your experiences...



You could always tell us by visiting our website: [www.somersetlink.org.uk](http://www.somersetlink.org.uk)



Or if you prefer to talk to someone instead, please call 01458 254440

